

TOPVISION®

EYE SPECIALIST CENTRE

明亮眼科专科医院

Top Vision Is Our Mission, 视界因我们天天明亮®

INVESTOR RELATIONS POLICY

DATE ADOPTED BY THE COMPANY:	29 March 2024
VERSION:	1.0

1. Background

- 1.1 The Board of Directors of TOPVISION Eye Specialist Berhad (“TOPVISION”) recognises the importance of implementing an effective communication policy with its stakeholders and investment community that is transparent and accessible.
- 1.2 Relevant and accurate information disseminated on a timely basis will assist stakeholders and the investment community to make an informed judgement and decision relating to the financial standing and affairs of the Company.

2. Policy and Guiding Principles

- 2.1 This Investor Relations Policy (“**Policy**”) sets out the guidelines and mandates relating to the appropriateness and fairness of information that will be disclosed to the public. It is crucial that the content of the information reflects the fundamental value of the company that in turn will help to create consistent demand for the company’s shares over time. The following are guiding principles for the implementation of this Policy:

a) Authorised Spokesperson

- i) The Company communicates only through designated senior spokespersons, namely the Chairman of the Board of Directors, Chief Executive Officer (CEO) or the Chief Operating Officer (COO), who will establish and maintain regular dialogue with shareholders to solicit and understand their views, as well as respond to inquiries from members of the investment community or media.
- ii) Employees who are not authorised spokespersons must not respond under any circumstances to inquiries from the investment community or media, unless specifically authorised by designated senior spokespersons. Any inquiry received should be directed to the CEO’s Office through email at ir@tvpsc.com, or call +603 5037 1675. The Company will endeavour to respond to any queries promptly.

b) Equal Accessibility

- i) To meet the expectations of investors and all relevant stakeholders, the Board is committed to provide fair and equal access to company's information by publishing them on the Company's website www.tvesc.com and other available channels.
- ii) The Company will facilitate opportunities for shareholders to participate effectively in and vote at shareholders' meetings. Shareholders will also be informed of the rules, including voting procedures that govern these general meetings. These general meetings will be held at a convenient location to facilitate and encourage shareholders participation.
- iii) The Company strives to cater to the demands of the investing public by providing relevant corporate information when a request is received and disclosing price sensitive information via Bursa Malaysia website.

c) Relationship Building

- i) The company values high quality relationships with the investors and the investment community. By fostering a two-way communication with the investing public, the Company can obtain valuable feedback and suggestions on potential areas for future improvements.
- ii) In this regard, efforts are focused to strengthen the connections with scheduled/unscheduled dialogue sessions where company's financial information and other related developments are explained as part of its corporate updates and clarification of pressing issues, as and when necessary.

d) Strengthening Confidence

- i) The credibility of the Management reflects the reliability and commitment of Company in delivering its performance and promises. As a public listed company, safeguarding investor interests and protection are key fundamentals of nurturing a long-lasting relationship.
- ii) Any arising issues and challenges will then be dealt and addressed with promptly as to eliminate any misunderstanding or misconception about the corporate developments and

affairs of the Company. By responding in a timely manner, investors and stakeholders are always kept abreast with relevant information and future developments.

e) Keeping Channels Open

- i) There are many external factors, some may be cyclical in nature, that may affect the operations and financial performance of the Company. Thus, the Board believes in disclosing relevant and pertinent information to enable investors to make informed investment decision.
- ii) The Company shall make an honest assessment of its business prospects when there is a new development impacting the Company. The release of information shall be made on a timely basis via the Company's website and/or other available channels.

3. Review of the of Policy

- 3.1 The Board has approved this IR Policy on 29 March 2024 and remains effective until the next review.
- 3.2 A periodic review of the Policy will be undertaken to reflect any applicable changes within the Company as well as any development in relevant laws, rules, and regulations to enable the Board to discharge its duties and responsibilities effectively.